



Service Reinhardt-Technik

Industrial Solutions - Adhesive Business



Agenda

1. Service cycle

2. Service portfolio

3. Advantages

4. WAGNER service organisation



Most important services in the whole service cycle



WAGNER Service App

- Wagner Service App:
 - Fast and reliable support in the case of breakdown of your system
 - directly from a qualified member of Reinhardt-technik service team
- Service use cases e. g.:
 - Mounting support
 - Academy training
 - Repair training
 - Field service training



Further services

- Inspection/maintenance
- Remote maintenance
- Warranty extension
- Service packages with individually combinable modules
- Maintenance concepts



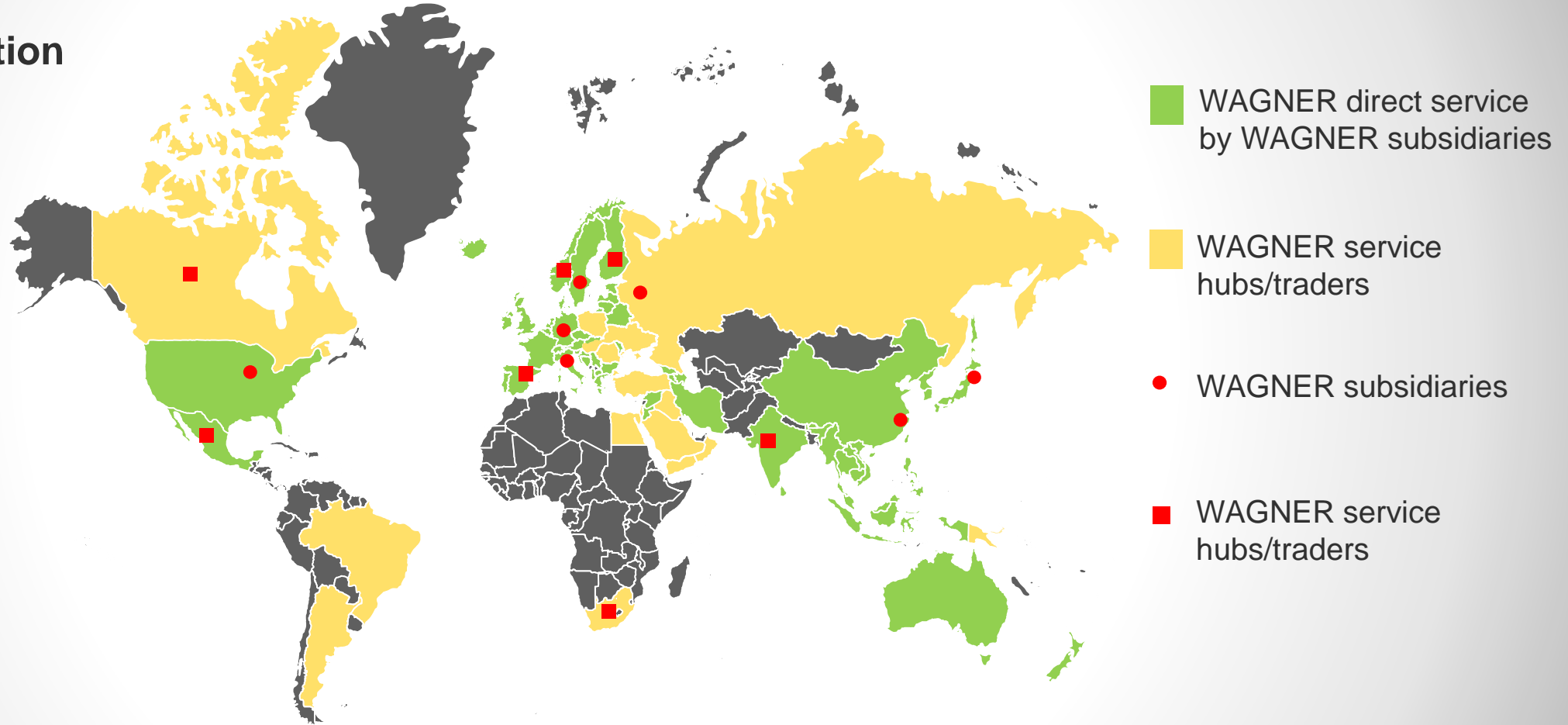
Advantages of RT-Services

- Service technicians on site and in the office
- Competent supervision during the entire life cycle
- Reduced disruption times due to assistance
- Improvement of production processes
- Simple handling
- Customised solutions
- Machine configured for the customer's needs and benefits



Wagner Service global – WAGNER world

Service organisation



Service in europe

Subsidiaries

<p>GERMANY:</p> <p>Reinhardt-Technik</p> <ul style="list-style-type: none"> Kierspe, Germany
<p>BELGIUM AND NETHERLANDS:</p> <p>WSB Finishing</p> <ul style="list-style-type: none"> Wolvertem, Belgium Utrecht, Netherlands
<p>DENMARK:</p> <p>V. LOEWENER</p> <ul style="list-style-type: none"> Glostrup, Denmark
<p>ITALY:</p> <p>WAGNER Italien</p> <ul style="list-style-type: none"> Valdmadrera, Italy
<p>SPAIN:</p> <p>WAGNER Spain</p> <ul style="list-style-type: none"> Gijon, Spain



● WAGNER subsidiaries

■ WAGNER service hubs/traders

Service hubs/traders

<p>BULGARIA:</p> <p>DAKS 96</p> <ul style="list-style-type: none"> Sofia, Bulgaria 	<p>GREECE:</p> <p>Athens Glass</p> <ul style="list-style-type: none"> Athen, Greece 	<p>SWITZERLAND:</p> <p>RETECH</p> <ul style="list-style-type: none"> Oberriet, Switzerland
<p>ESTONIA:</p> <p>Glastech</p> <ul style="list-style-type: none"> Harjumaa, Estonia 	<p>ITALY:</p> <p>Robotech</p> <ul style="list-style-type: none"> Azzate, Italy 	<p>SERBIA:</p> <p>ATOS-GLASS D.O.O.</p> <ul style="list-style-type: none"> Beograd, Serbia
<p>FINLAND:</p> <p>Ferox Glas OY</p> <ul style="list-style-type: none"> Pori, Finland 	<p>LITHUANIA:</p> <p>Glastech</p> <ul style="list-style-type: none"> Alytus, Lithuania 	<p>SPAIN:</p> <p>Cramix</p> <ul style="list-style-type: none"> Derio, Spain
<p>FRANCE:</p> <p>G.K. Techniques</p> <ul style="list-style-type: none"> Forges les Bains, France <p>Liquid Control</p> <ul style="list-style-type: none"> Blois, France 	<p>POLAND:</p> <p>eco in Sp. z.o.o</p> <ul style="list-style-type: none"> Warschau, Poland 	<p>CZECH REPUBLIC:</p> <p>WATECH</p> <ul style="list-style-type: none"> Prag, Czech Republic
<p>GREAT BRITAIN, IRELAND:</p> <p>Eurobond Adhesives Limited</p> <ul style="list-style-type: none"> Sittingbourne, GB 	<p>PORTUGAL:</p> <p>AFC PEREIRA</p> <ul style="list-style-type: none"> Água Longa, Portugal 	<p>TURKEY:</p> <p>Altermak and Ikatek</p> <ul style="list-style-type: none"> Istanbul, Turkey
<p>RUMANIA:</p> <p>Abitare</p> <ul style="list-style-type: none"> Brasov, Rumania 	<p>UKRAINE:</p> <p>Vikno Center</p> <ul style="list-style-type: none"> Kiew, Ukraine 	<p>ZYPRUS:</p> <p>CORPOTRADE</p> <ul style="list-style-type: none"> Larnaca, Zypern

WE ARE YOUR GLOBAL PARTNER



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